

For Alutec S.r.l., continuous improvement of its processes and the quality and environment management system are strategic tools for achieving its business objectives.

Alutec S.r.l. aims to be at the cutting edge in the evolution process of the industrial automation and aluminium profile marketing market, constantly updating its offer and keeping its systems state-of-the-art.

Strongly focused on the **customer**, the company has defined and implemented a market strategy aimed at identifying the needs and requirements of its customers and properly defining and describing the relevant services offered.

In accordance with these principles, Alutec promotes all necessary actions so that processes and operations are geared towards achieving the following objectives:

- ✓ Adopting a process-oriented organisation that provides methods for measuring the performance and processes of the Quality and Environmental Management System by establishing monitoring indicators;
- ✓ Developing **innovative products and services** featuring high technological content that meet and anticipate customers' expectations;
- ✓ Enhancing **people** and their **professional growth** at all levels by setting up constant awareness and training programmes;
- ✓ Promoting a **continuous improvement** culture in all areas of the company;
- ✓ Optimising and improving **customer** service;
- ✓ Fostering a **working environment** that, inspired by **respect, fairness and collaboration**, allows for the **involvement** and empowerment of personnel, enhancing the diversity and contributions of every employee.
- ✓ **Preventing** any kind of pollution by applying the correct operational procedures;
- ✓ Promoting personnel **awareness** and consciousness towards environmentally friendly daily behaviour;
- ✓ Acting in full compliance with current national and international regulations and laws in force and relevant to the company's business sector;
- ✓ Promoting **environmental sustainability** through:
 - Reducing the environmental impact of our activities through sustainable practices;
 - Promoting energy efficiency;
 - Taking measures to reduce greenhouse gas emissions and optimising the use of natural resources.

This policy is notified to all employees, suppliers and partners and is made available to the public. We invite all stakeholders to collaborate with us in our commitment to quality and sustainability.

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The Executive Management

alutec s.r.l.
Via Don Pellegrino D'Oglio, 21
42023 Cadelbosco di Sopra (RE) - Italy
Tel. 0522/512580 - 514671 - Fax 512542
C.F. 06544260018 - B190757010020867

